



Quarterly News



F O U R T H Q U A R T E R 2 0 1 0

New Vehicles Ready to Hit the Road



On October 26th 2010, Gerry Grecek, Quality Assurance Specialist, Bureau of Procurement, PA Department of General Services and Bob Zolyak, Civil Engineer, Bureau of Public Transportation, PennDOT traveled here from Harrisburg to inspect three new vehicles recently received by Washington Rides. Bob and Gerry were ensuring that the vehicles purchased by Washington Rides off the state contract met the rigid specifications and requirements.



The three new vans are a new model for Washington Rides service. Before ordering the vehicles, consideration was given to transit requirements, passenger safety & comfort, maintenance and drivers' input. The new additions to our fleet 22, 23 & 24 WA feature the following up-grades:

- Dual rear wheels with limited slip
- 12 ambulatory passenger seats and up to 4 wheelchair positions
- Yellow (high-visibility) piping around all passenger seats and entry rails
- Back-up sensors



Regular service is not available
Thanksgiving Day and Christmas Day

**Upcoming Holiday
Office Closing
Reminders**



Washington Rides' offices will be closed on **Thursday & Friday, November 25 & 26, 2010**, in observance of **Thanksgiving**. However, service will be provided Friday, November 26th. You will need to schedule your trips by 3:00 p.m. on Wednesday, November 24th, for Friday, November 26th through Monday, November 29th.

Please listen closely to our phone announcements when you call in to our office, as they will give you detailed instructions on how and when to schedule a ride on or after a holiday.



Washington Rides' offices will be closed on **Friday, December 24, 2010**, in observance of **Christmas**. However, service will be provided Thursday, December 23rd. You will need to schedule your trips by 3:00 p.m. on Wednesday, December 22nd, for Thursday, December 23rd through Monday, December 27th.



Washington Rides' offices will be closed on **Friday, December 31, 2010**, in observance of **New Years Day**. However, service will still be provided. You will need to schedule your trips by 3:00 p.m. on Thursday, December 30th, for Friday, December 31st through Monday, January 3rd.

We Promise...

- A prompt response to your call for a reservation.
- Door-to-Door service. Passengers who need and request assistance will receive it, from the door of their pick-up point to the door of their destination.
- A ride time no longer than 60 minutes in most cases.
- A timely pick-up, between 15 minutes before and after your scheduled pick-up time.
- A driver who is well trained in defensive driving, passenger assistance, and sensitivity to people with special needs.

How To Contact Us

Our staff is available to take your calls Monday through Friday from 7:30 a.m. to 5:00 p.m.

Trips can be booked as late as 3:00 p.m. the day before your trip or as early as 14 days prior to your trip.

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