



QUARTERLY NEWS

F O U R T H Q U A R T E R 2 0 0 9

SENIOR EXPO & SENIOR CENTER VISITS



Above: Carol Best and Betty Dombrowski talk with Heidi Warren and Sheila Gombita of Washington Rides at the Senior Expo.

Right: Beth Center Senior Center participants pose for a photo with their new bags.



Washington Rides transported over 120 passengers to the Senior Expo Thursday, September 17 at Washington Crown Center.

We were on hand to answer questions, hand out bags and meet with many of our passengers.

Washington Rides' staff member Heidi Warren has also been visiting the Senior Centers to thank our passengers for using our service.



NEW VEHICLES



Washington Rides has a new type of vehicle in service.

The Metro Lite is roomier than the traditional raised-roof van, having seating for nine and comfortably accommodating three passengers utilizing wheelchairs.

So far, five Metro Lites have been put into service.



REGULAR SERVICE IS NOT AVAILABLE
THANKSGIVING DAY AND
CHRISTMAS DAY

UPCOMING HOLIDAY
OFFICE CLOSING
REMINDERS



Washington Rides' offices will be closed on **Thursday & Friday, November 26 & 27, 2009**, in observance of **Thanksgiving**. However, service will be provided Friday, November 27th, you will need to schedule your trips by 3:00 p.m. on Wednesday, November 25th, for Friday, November 27th through Monday, November 30th.

Please listen closely to our phone announcements when you call in to our office, as they will give you detailed instructions on how and when to schedule a ride on or after a holiday.



Washington Rides' offices will be closed on **Thursday & Friday, December 24 & 25, 2009**, in observance of **Christmas**. However, service will be provided Thursday, December 24th, you will need to schedule your trips by 3:00 p.m. on Wednesday, December 23rd, for Thursday, December 24th through Monday, December 28th.



Washington Rides' offices will be closed on **Friday, January 1, 2010**, in observance of **New Year's Day**. However, service will be still be provided. You will need to schedule your trips by 3:00 p.m. on Thursday, December 31st, for Friday, January 1st through Monday January 4th.

PASSENGER RULES

When you use Washington Rides, you may want to take along small packages, bags or other items. Please understand that, as a Shared Ride service, there must be limits to what we allow our passengers to carry on the vehicle.



Normally, items being transported must be limited to what can be "reasonably" carried by one person in one trip. Our drivers will provide reasonable assistance in this area as part of our door-to-door service, but that does not include lifting heavy or bulky packages, or making multiple trips.



DID YOU KNOW?

- Last fiscal year Washington Rides provided over 300,000 trips.
- On average, we are providing over 1,000 trips a day.
- Our subcontractors have 100 drivers and vehicles providing service to Washington Rides passengers.
- Of the vehicles, 37 wheelchair accessible vans are owned by Washington Rides.

HOW TO CONTACT US

Our staff is available to take your calls Monday -Friday from 7:30 a.m. to 5:00 p.m.

Trips can be booked as late as 3:00 p.m. the day before your trip or as early at 14 days prior to your trip.

**382 West Chestnut Street
Suite 108
Washington, PA 15301**

Phone:

1-800-331-5058

Email:

Info@washingtonrides.org

Fax:

724-223-9474

Website:

www.washingtonrides.org