



QUARTERLY NEWS

F I R S T Q U A R T E R 2 0 0 9

Outstanding Service Awards

Congratulations to the recipients of Washington Rides' Outstanding Service Awards:

Eugene Miller of First Transit

John Gianiris of Tri County Access

George "Drew" Murray of White Line Taxi

These three drivers were chosen for recognition because of their exemplary service and dedication to the passengers of Washington Rides.

They are examples of excellence with terrific driving records, great attitudes and the admiration of passengers and co-workers alike.

"In recognition of your dedication to provide excellent service to Washington Rides' passengers and your willingness to go above and beyond what is expected in transporting citizens of Washington County."



Above: White Line Taxi - Rick Ricco Sr., Drew Murray & Frank Ricco



Above: First Transit - Eugene Miller & Roy Wolfe.



Above: Tri County Access - David White of Washington Rides & John Gianiris.



Left: Tri County Access - David White of Washington Rides & John Fritch

Certificate of Appreciation

John Fritch of Tri County Access was honored for going above and beyond in his assistance of a passenger. On November 17th, without hesitation or consideration of personal harm, John Fritch protected a passenger from injury.



INCLEMENT WEATHER

It is that time of year again when wintry weather may make non-essential trips unsafe for our passengers.

Your service provider determines at what level they are able to operate when the weather is bad.

In the event that weather conditions result in your provider having to operate with limited service or no service, you will be contacted directly by them as to the status of your trip.

Every effort will be made to provide all medical, dialysis, adult day care and work trips.



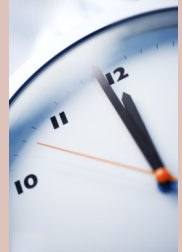
PASSENGER RULES



- ◆ All passengers must wear seatbelts
- ◆ Your fare is due upon boarding the vehicle.
- ◆ You must have exact amount— drivers Do Not carry change.
- ◆ You can only bring packages on board that “you” can carry in one trip.



- ◆ The driver will assist you from the door of the vehicle to the door of your destination.
- ◆ You must be ready to go 15 minutes before your scheduled pick up time. The driver can only wait 5 minutes before leaving.
- ◆ The drivers can only pick up or drop off at the address on their manifest.



WHO TO CALL ...

- To schedule your trip
- To verify your scheduled trip
- To cancel prior to day of trip
- With complaints or commendations

Washington Rides:
1-800-331-5058
 or
724-223-8747

- To cancel on the day of your trip
- To be picked up on a will call

Your Service Provider:

First Transit:
724-746-4342 or 724-746-8917
Tri-County Access:
724-379-6802
White Line Taxi:
724-785-3600

How To Contact Us

Our staff is available to take your calls Monday-Friday from 7:30 a.m. to 5:00 p.m.

Trips can be booked as late as 3:00 p.m. the day before your trip or as early as 14 days prior to your trip.

382 West Chestnut Street
 Suite 108
 Washington, PA 15301

Phone:
1-800-331-5058

Email:
Info@washingtonrides.org

Fax:
724-223-9474

Website:
www.washingtonrides.org